

Samsung TVs | Easy | 2 min read

Samsung TV subtitles and audio description in the UK

Please note: independent guidance. Vision Tech is not affiliated with the maker. Menus differ between models and software versions, so check the manual or on-screen help.

Subtitles and audio description make TV easier to follow. Where you switch them on depends on whether you are watching live TV or an app.

Live Freeview or Freesat

During live TV, press the **Settings** or **Menu** button on the remote and look for **Subtitle** or **Caption** settings. Samsung's accessibility page lists **Settings > General > Accessibility > Caption Settings** on some models. On others it is under **Broadcasting**. Menu names vary, so use the e-Manual if you cannot find it.

Turn the option on, and in the UK choose a subtitle language of English if asked. You can usually also change the size and colour of the subtitles on some models.

Audio description

Audio description is a spoken narration of what is happening on screen. Samsung's accessibility guide calls it **Video description**. Look in **Accessibility** or in **Broadcasting > Audio Options** for it. On some TVs it is called **Audio Description**. It only works on programmes that include it.

Streaming apps have their own settings

Samsung notes that apps such as Netflix have independent caption settings, which must be enabled separately. Open the programme, then look for a speech bubble or **Subtitles & Audio** icon in the player.

Quick access to accessibility

Samsung says you can press and hold the **Mute** button on the Smart Remote, or the **Volume** button if your remote has no mute button, to open accessibility shortcuts.

Other helpful features

On recent TVs, **Accessibility** may also offer **Voice Guide**, **High Contrast**, **Enlarge** options, **Bluetooth hearing aid** support and **Picture Off**, which keeps sound but turns the picture off. Availability differs by model.

If subtitles do not appear

- Check the programme actually has subtitles.
- Try another channel.
- Retune if the problem is on live TV. See our Freeview guide.
- Update the software under **Settings > Support**.

When to get more help

If you cannot find the settings or they will not turn on, Vision Tech can help.

Still stuck? Email admin@visiontech336.com and tell us what you can see on the screen. Menus and button names can differ slightly between versions and makes. If something does not match, stop and ask rather than guess. Please never send passwords or card details.