

Samsung Galaxy phones & tablets | Easy | 2 min read

Samsung Internet: stop pop-ups, adverts and unwanted notifications

Please note: independent guidance. Vision Tech is not affiliated with the maker. Menus differ between models and software versions, so check the manual or on-screen help.

Samsung Internet is the browser that comes with Galaxy phones. Sudden pop-ups, fake virus warnings or constant notifications are annoying, and some are scams. Here is how to deal with them.

Block pop-ups

1. Open **Samsung Internet**.
2. Tap the menu (three lines) at the bottom right, then **Settings**.
3. Tap **Sites and downloads**.
4. Switch on **Block pop-ups**.

Samsung Internet has options named **Adaptive protection** or **Ad blockers** in some versions, found under the menu. Wording differs slightly by model and One UI version.

Stop website notifications

Some sites ask to send alerts. If you tapped **Allow**, you may keep seeing adverts.

1. In **Samsung Internet**, tap the menu, then **Settings**.
2. Tap **Sites and downloads**, then **Notifications**, or look for **Site permissions**.
3. Remove any sites you do not recognise, or switch notifications off.

Fake virus warnings

If a page says your phone is infected, has a loud alarm or says to call a number:

- It is almost always a scam. Do not call the number or install anything.
- Close the tab: tap the tab icon and swipe the page away, or choose **Close**.
- Do not tap **Allow** or **Install** on anything offered.
- Clear your browsing data: **Settings**, **Personal browsing data**, **Delete browsing data**. This can sign you out of sites, so know your passwords first.

If adverts appear outside the browser

Pop-ups on your home screen or when you are in other apps are more serious. Check **Settings**, **Apps**, and remove any app you do not remember installing. Starting Safe mode can help to find it. See our guide on apps crashing and Safe mode.

Good habits

- Download apps only from the **Play Store** or **Galaxy Store**.
- Never put in banking details after clicking a pop-up.
- Keep the phone and browser updated.

When to get more help

If you entered a password, gave details to a caller or installed something, ask us straight away, and contact your bank if payment details were involved.

Still stuck? Email admin@visiontech336.com and tell us what you can see on the screen. Menus and button names can differ slightly between versions and makes. If something does not match, stop and ask rather than guess. Please never send passwords or card details.