

Samsung Galaxy phones & tablets | Easy | 2 min read

Samsung Galaxy: find your IMEI, model number and check your warranty

Please note: independent guidance. Vision Tech is not affiliated with the maker. Menus differ between models and software versions, so check the manual or on-screen help.

Providers, repairers and insurers often ask for your model number and IMEI. Here is where to find them and how to check what cover you have.

What they are

- The **model number** names your phone type, which starts with SM- and is followed by letters and numbers.
- The **IMEI** is a 15-digit number unique to your handset. It is used to block a stolen phone.
- The **serial number** is another unique reference used by Samsung.

Finding them on the phone

1. Open the **Phone** app and dial ***#06#**. The IMEI numbers appear on screen. Dual SIM phones show two. Tap **OK** to close.
2. Alternatively, open **Settings**, tap **About phone**, then check **Model name**, **Serial number**, and **IMEI**. Tap **Status information** if needed.
3. If the phone will not turn on, look at the original box, the SIM tray, or the receipt.

Take a photo of these numbers and store them somewhere safe, not just on the phone.

Checking warranty

- Look at your receipt or order email, as the date of purchase usually counts. Warranty length can vary by model and where it was bought, so check the paperwork.
- Samsung UK has a support section on its website where you can register and look up your product. Check the address starts with [samsung.com](https://www.samsung.com).
- The **Samsung Members** app has a **Get help** area and phone diagnostics that may help show a fault.
- If bought from a network or shop, they may have their own terms. You also have rights under UK consumer law.
- Insurance claims usually need the IMEI.

Cautions

- Share your IMEI only with your provider, repairer, insurer or the police.
- Be wary of sites that offer to unlock or fix a phone for money.
- Damage from drops or water may not be covered by the warranty.

Wording differs slightly by model and One UI version.

When to get more help

If you are unsure what cover you have, or need to report a stolen phone, contact your provider and the police first, then ask us if you need help with the next steps.

Still stuck? Email admin@visiontech336.com and tell us what you can see on the screen. Menus and button names can differ slightly between versions and makes. If something does not match, stop and ask rather than guess. Please never send passwords or card details.