

LG, Sony, Sky, Virgin & other TVs | Easy | 2 min read

LG Magic Remote: how to re-pair it

Please note: independent guidance. Vision Tech is not affiliated with the maker. Menus differ between models and software versions, so check the manual or on-screen help.

The LG Magic Remote has a pointer and a scroll wheel. If the pointer vanishes or buttons stop responding, it may have lost its link with the TV. Instructions depend on your model and year, so if one method fails, try the next.

First, the easy checks

- Replace both batteries with new ones.
- Point the remote straight at the TV, close up.
- Check the TV is on. Use the power button on the TV itself if needed.

Reset and re-pair

LG's support pages give these methods, which differ by model:

1. For most models, point the remote at the TV and hold **Back** and **Settings** together for at least 5 seconds. The remote light blinks and it disconnects.
2. When the unpair message shows, press the **wheel (OK)** while pointing at the screen to reconnect.
3. For some 2021 and 2025 models, LG says to hold **Home** and **Settings** together for 5 seconds until instructions appear.
4. For some 2020 models, hold the **Guide** button until instructions appear.

If you are unsure of the year of your TV, look at the model number sticker on the back.

Pairing a new remote

Switch on the TV and wait about 20 seconds. Point the new remote at the screen and press the **wheel (OK)**. A message should say it is connected.

If voice does not work

Make sure the TV is online, you are signed in to an LG account and the TV language matches the country you are in.

Temporary workaround

The free LG ThinQ phone app can act as a remote on many models. Your phone and TV need to be on the same Wi-Fi.

When to get more help

Get help if a new remote still will not pair, or if the TV itself does not react to its own buttons.

Still stuck? Email admin@visiontech336.com and tell us what you can see on the screen. Menus and button names can differ slightly between versions and makes. If something does not match, stop and ask rather than guess. Please never send passwords or card details.