

Samsung TVs | Easy | 2 min read

How to set up parental controls and change the PIN on a Samsung TV

Please note: independent guidance. Vision Tech is not affiliated with the maker. Menus differ between models and software versions, so check the manual or on-screen help.

Samsung TVs let you lock channels, apps and age-rated programmes with a PIN. This helps keep children away from unsuitable content.

Where to find it

Samsung's guide says to go to **Settings > All Settings > General & Privacy > Parental Settings**. On older models it may be under **Broadcasting** or **General**. Check the e-Manual if your menu looks different.

What you can lock

- **Programme Rating Lock** blocks programmes above an age you choose
- **Channel Lock** blocks channels you pick
- **App Lock** lets you lock individual apps

Samsung notes that locks work on TV services only, and will not block content from other sources such as Blu-ray players, DVD players or USB files.

Your PIN

Samsung says the default PIN is 0000 unless you changed it. Change it straight away. Samsung says to go to **Settings > All Settings > General & Privacy > System Manager > Change PIN**, enter the current PIN, then choose and confirm a new one. Pick a number children cannot guess, and write it somewhere safe.

Lock a channel

1. Open **Parental Settings** and enter your PIN.
2. Choose **Channel Lock** and select the channels to lock.
3. Test it by changing to that channel. It should ask for the PIN.

Lock apps

In **Parental Settings**, look for **App Lock** and select the apps you want locked. Your options depend on your model. Also use the parental controls inside apps such as Netflix and Disney+, which are separate.

Forgotten PIN

Try the default, 0000. If it does not work, contact Samsung support. A factory reset may clear the PIN but it also erases your settings, so do not do this unless you must. See our reset guide.

Other devices

The TV's controls do not cover a games console or a streaming stick. Use the parental controls on those too.

When to get more help

If the lock will not work or you cannot find the menus, Vision Tech can guide you through them.

Still stuck? Email admin@visiontech336.com and tell us what you can see on the screen. Menus and button names can differ slightly between versions and makes. If something does not match, stop and ask rather than guess. Please never send passwords or card details.