

Amazon Alexa, Echo & Fire TV | Medium | 2 min read

How to sell, give away or return an Echo (deregister it first)

Please note: independent guidance. Vision Tech is not affiliated with the maker. Menus differ between models and software versions, so check the manual or on-screen help.

Before passing on an Echo, you should remove it from your Amazon account, so the next person cannot use your account and you do not lose track of it. Please read the warning.

A warning first

Deregistering removes the Echo from your account and clears your settings from it. Your smart-home links, routines and music links for that Echo will go. Make a note of anything you want to recreate on a new Echo. This cannot easily be undone.

Deregistering in the app

The exact path changes, but in outline:

1. Open the Alexa app and tap **Devices**.
2. Choose **Echo & Alexa**, then select the Echo. Menu names in the Alexa app change from time to time, so if yours looks slightly different, look for the closest wording rather than worrying.
3. Open **Device Settings**.
4. Look for **Registered to** or **Deregister** and confirm.

Alexa may then put the Echo into setup mode. The orange ring means it is in setup mode, .

Factory reset the Echo

Deregistering is the main step, but a factory reset on the device itself also clears your Wi-Fi details. The method depends on your Echo model, usually by holding certain buttons for several seconds. The exact buttons depend on your model, so look them up rather than guessing. On an Echo Show, there is a reset option in the device's settings on the screen.

Other housekeeping

- Remove it from any groups, rooms or routines.
- Think about deleting your voice history first. See our guide on this and read the warning.
- Check with your Amazon account that the device no longer appears.
- Keep the box and charger if you are selling, to get a better price.

If you have bought one second-hand

If the Echo is still registered to someone else, ask them to deregister it. Do not try to get round this.

When to get more help

If you cannot find the Deregister option or the Echo will not reset, ask for help before selling. Vision Tech can check your account to make sure it is clean.

Still stuck? Email admin@visiontech336.com and tell us what you can see on the screen. Menus and button names can differ slightly between versions and makes. If something does not match, stop and ask rather than guess. Please never send passwords or card details.