

Amazon Alexa, Echo & Fire TV | Medium | 2 min read

Fire TV parental controls, PIN and kids' profiles

Please note: independent guidance. Vision Tech is not affiliated with the maker. Menus differ between models and software versions, so check the manual or on-screen help.

You can protect a Fire TV with a PIN, limit what children can watch and set up a profile for them. Menu names change, so this guide gives the general approach.

Set a PIN

1. Press **Home** and go to **Settings**.
2. Choose **Preferences**, then look for **Parental Controls**. Menu names in the Alexa app change from time to time, so if yours looks slightly different, look for the closest wording rather than worrying.
3. Turn parental controls on and choose a PIN. Pick one that your children would not guess, and write it down somewhere safe.

The PIN can be required for things such as purchases, certain content ratings and some apps. Use the options on screen to choose what it protects.

Control what is watched

In the same section you may be able to set viewing restrictions by age rating. Streaming apps, like Netflix and BBC iPlayer, also have their own controls, so set them in the app as well. Those need setting up in each service.

Profiles and Amazon Kids

Fire TV supports profiles, so each person can have their own recommendations. Amazon also has a children's service, Amazon Kids. The exact names, prices and menu paths change, so look for the Parent Dashboard or Amazon Kids settings in the Alexa app. If an Echo has Amazon Kids switched on, voice-deleting commands do not work on it.

Purchases

Also set a PIN for purchases so that children cannot buy rentals or apps.

If you forget the PIN

Amazon has a way to reset a parental controls PIN using your Amazon account details. Follow the prompts on the device. If it does not work, ask for help.

When to get more help

If your child has a profile that will not open, or you want a full family setup, Vision Tech can go through it with you. Please keep PINs private.

Still stuck? Email admin@visiontech336.com and tell us what you can see on the screen. Menus and button names can differ slightly between versions and makes. If something does not match, stop and ask rather than guess. Please never send passwords or card details.