

HP, Canon, Epson & Brother printers | Medium | 2 min read

Epson EcoTank: how to refill the ink tanks safely

Please note: independent guidance. Vision Tech is not affiliated with the maker. Menus differ between models and software versions, so check the manual or on-screen help.

Epson EcoTank printers have refillable ink tanks instead of cartridges. Refilling is simple, but ink stains badly, so take your time.

Before you start

- Use the ink bottles made for your exact EcoTank model. The bottle colours match the tank colours.
- Protect the surface with newspaper or kitchen roll, and wear disposable gloves.
- Keep ink away from children. If ink gets on skin, wash it thoroughly with soap and water. Avoid contact with eyes and mouth.
- Do not refill while the printer is printing.

Refill the tank

1. Switch the printer on and check which tank is low. The tanks are normally in a window at the front or side, with an upper line and a lower line.
2. Open the tank cover. Layouts differ, so check your leaflet.
3. Open the cap of the tank you are filling. Keep the cap somewhere it will not stain.
4. Hold the bottle upright and remove its cap. Follow the leaflet if there is a foil seal.
5. Place the bottle's nozzle into the tank and tilt it slowly. Ink flows in and, on many models, stops automatically when the tank is full.
6. Lift the bottle away upright to avoid drips.
7. Close the tank cap firmly and close the cover.

Important points

- Refill when ink is at or below the lower line. Epson warns that continuing to print with ink below the lower line can damage the printer.
- Fill up to the upper line, not beyond.
- If a bottle is not empty, keep it upright and sealed for next time.

Resetting the ink level

Some models ask you to confirm which colours you have refilled. See our guide on resetting ink levels.

Third-party ink

Compatible ink is cheaper but can affect quality, and may not be covered by the warranty if it is shown to have caused damage. Check your warranty terms.

When to get more help

Get help if ink has spilled inside the printer, if a tank is cracked, or if you see an error. Do not open the printer casing or touch internal electrical parts.

Still stuck? Email admin@visiontech336.com and tell us what you can see on the screen. Menus and button names can differ slightly between versions and makes. If something does not match, stop and ask rather than guess. Please never send passwords or card details.