

Mac & Chromebook | Easy | 2 min read

Chromebook: how to speed up a slow Chromebook

Chromebooks are built to be quick, but they slow down when memory, storage or the browser gets overloaded. These steps help.

Restart it

Many people only close the lid. Switch the Chromebook off properly now and then. Press and hold the **power button** and choose **Shut down**, then turn it on again.

Close tabs and apps

Each open tab uses memory. Close the ones you are not using. You can see what is using the most by pressing **Search and Esc** together to open the **Task Manager**. Select a tab or app that uses a lot and choose **End process**. Only end things you recognise, and save your work first.

Remove extensions you do not need

1. Open Chrome and click the **puzzle piece** icon next to the address bar.
2. Choose **Manage extensions**.
3. Turn off or remove extensions you do not use. Remove anything you do not recognise.

Free up space

Open the **Files** app and delete old downloads. Check **Settings**, then **System preferences**, then **Storage management** to see what is using the space. A nearly full Chromebook slows down. See our storage guide for more.

Update ChromeOS

Open **Settings**, then **About ChromeOS**, and click **Check for updates**. Restart when asked.

Check for unwanted apps and notifications

Remove Android apps or web apps you do not use. Look at Chrome's **Settings**, then **Privacy and security**, and be wary of sites sending lots of notifications.

Is the Chromebook just old?

Chromebooks with a very small amount of memory (2 GB or less) or old processors struggle with modern websites and video calls. If your Chromebook is more than five or six years old, this may be the reason. Read our guide on update expiry too.

When to get more help

Contact us if it is still slow after these steps, or if it freezes often. We can check whether a reset, a new device or different ways of working would suit you better. Do not use Powerwash without reading our guide and backing up first.

Still stuck? Email admin@visiontech336.com and tell us what you can see on the screen. Menus and button names can differ slightly between versions and makes. If something does not match, stop and ask rather than guess. Please never send passwords or card details.