

Google Nest, Chromecast & smart home | Medium | 2 min read

AirPlay or HomePod not showing up on my iPhone, Mac or TV

Please note: independent guidance. Vision Tech is not affiliated with the maker. Menus differ between models and software versions, so check the manual or on-screen help.

AirPlay lets you send music, video or your screen from an Apple device to a HomePod, Apple TV or AirPlay-compatible speaker or TV. If you cannot see your device in the list, the cause is usually the network. Apps change their wording and menus from time to time, so what you see may differ slightly from the steps below.

Quick checks

1. Make sure both devices are switched on and awake.
2. Make sure they are on the same Wi-Fi network. If your router has two networks, check both devices are on the same one.
3. Check Wi-Fi is turned on, and Bluetooth is on, on your iPhone or Mac.
4. Update both devices if updates are available.

On an iPhone

1. Swipe to open **Control Centre**.
2. Use the AirPlay icon in the music panel, or the **Screen Mirroring** button.
3. Choose your device from the list.

On a Mac

- Click **Control Centre** in the menu bar and look for **Screen Mirroring** or the AirPlay icon in the sound or music section.

If it is missing

1. Restart the device you are playing to. For HomePod, unplug for 10 seconds. For an Apple TV or smart TV, restart it from its settings.
2. Restart your iPhone or Mac.
3. Restart your router, waiting five minutes afterwards.
4. On iPhone, check **Settings**, then **Privacy and Security**, then **Local Network**. Make sure the app you use has access.
5. Turn off any VPN while testing.

On a TV

Some TVs have AirPlay switched off in their settings. Look for AirPlay or Apple Home options in the TV's settings menu. The exact location depends on the TV make.

Other tips

- Guest Wi-Fi can block AirPlay.

- Some routers stop devices from seeing each other. If so, ask us to check, as the router settings can be fiddly.

When to get more help

Get help if the device is never listed, or it appears and then keeps disconnecting. Do not factory reset the HomePod or the TV unless we advise it, as this removes settings.

Still stuck? Email admin@visiontech336.com and tell us what you can see on the screen. Menus and button names can differ slightly between versions and makes. If something does not match, stop and ask rather than guess. Please never send passwords or card details.